



Goleudy

Cysylltu Pobl, Cartrefi a Chyfleoedd
Connecting People, Homes & Opportunities



Thinking of
joining Team
Goleudy?

Thinking of joining 'Team Goleudy'?

Welcome & Introduction

Thank you for showing an interest in joining Team Goleudy. Over the next few pages, we will be telling you a little more about the organisation, the way we go about our work, and the underlying beliefs that drive us.

Goleudy is a housing charity. For people with nowhere to live we provide accommodation, for people threatened with homelessness we work to keep them in their home. Throughout all our services we aspire to connect people, homes, and opportunities. More details of our specific projects can be found on our website www.goleudy.org

Having motivated and enthusiastic people who want to make a difference to the lives of our clients is critical. To this end, we are actively seeking to fill a variety of roles across South Wales.

Goleudy is a charity that welcomes and embraces diversity. As such we are committed to ensuring that the workforce embraces diversity of ideas, background, ethnicity, gender, age, social class, and professional experience.

This pack should give you a clear idea of what we are all about and where we see our future.

For any further information please visit our website, goleudy.org, or email information@goleudy.org



Our Work

Goleudy provides services to people who are experiencing homelessness, housing difficulty or profound social exclusion. These are individuals who are, for whatever reason, deemed by others, or themselves, to be disengaged and vulnerable. They may experience substance use issues, mental health difficulties or be exiting the criminal justice system. Often harshly judged and misunderstood, our clients can face difficult lives. Our job is to make their lives better.

Goleudy provides services to almost 2000 people every year, we have an annual turnover of around £3 million, and provide approximately 95 job roles. We also run our own community fridge in Swansea, feeding the community and preventing tonnes of fresh, edible food going into landfill.

We provide services over five South Wales counties: Pembrokeshire, Carmarthenshire, Bridgend, Swansea, and Neath- Port Talbot.

We provide:

- housing with a support service
- tenancy support to people in their own homes
- specialist mental health services
- prevention of homelessness advice services
- a 24-hour emergency accommodation and rapid rehousing service
- an accommodation service for people recovering from addiction
- and some niche projects providing specialist training support and assistance.



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Our Values

We judge these to be important and fundamental to our work, these are the statements against which we measure our behaviour and all our interactions.



Respect

Showing respect for everyone



Accountability

A team ethos where everyone contributes, every day



Fairness

Treating everybody justly



Resilience

Supporting each other to keep going, even when it gets tough



Our Vision CEO's Statement

Too many people in Wales experience homelessness, housing difficulties, and/or poor-quality accommodation. These experiences can cause or exacerbate many associated problems: poor physical and mental health, decline in well-being, a downward spiral into substance and alcohol use, not to mention involvement in the criminal justice system.

Goleudy has a simple vision. If someone has no home, we get them housed, if someone is at risk of losing their home, we do whatever it takes to stop that happening.

Sometimes talking is the most powerful tool for effective change. It is not just our practical efforts that can make the difference. Wherever possible we look to construct conversations and build connections with our clients, in the hope that this can lead them towards the kind of lives they want to live. We encourage clients to notice what positive things might already be happening in their lives and help them take the next steps to creating a life of well-being and human flourishing.

Whilst our services vary in their function and cover a wide geographical area, they all have a common purpose, supporting our clients to improve their situations. We seek to utilise innovation, finding new ways of preventing homelessness, making sure all services are psychologically informed, and focussing on the quality of the services our clients receive.

We recognise the value and importance of committed staff. We invest heavily in staff training, well-being and engagement. Getting the right people on board is key to delivering on our vision. So, we offer generous terms and benefits, seeking to cultivate a climate of energy, focus and compassion.

We hope that you will seek to join Team Goleudy and together, help us to achieve our vision, for our clients.

Jim Bird-Waddington

Chief Executive Officer



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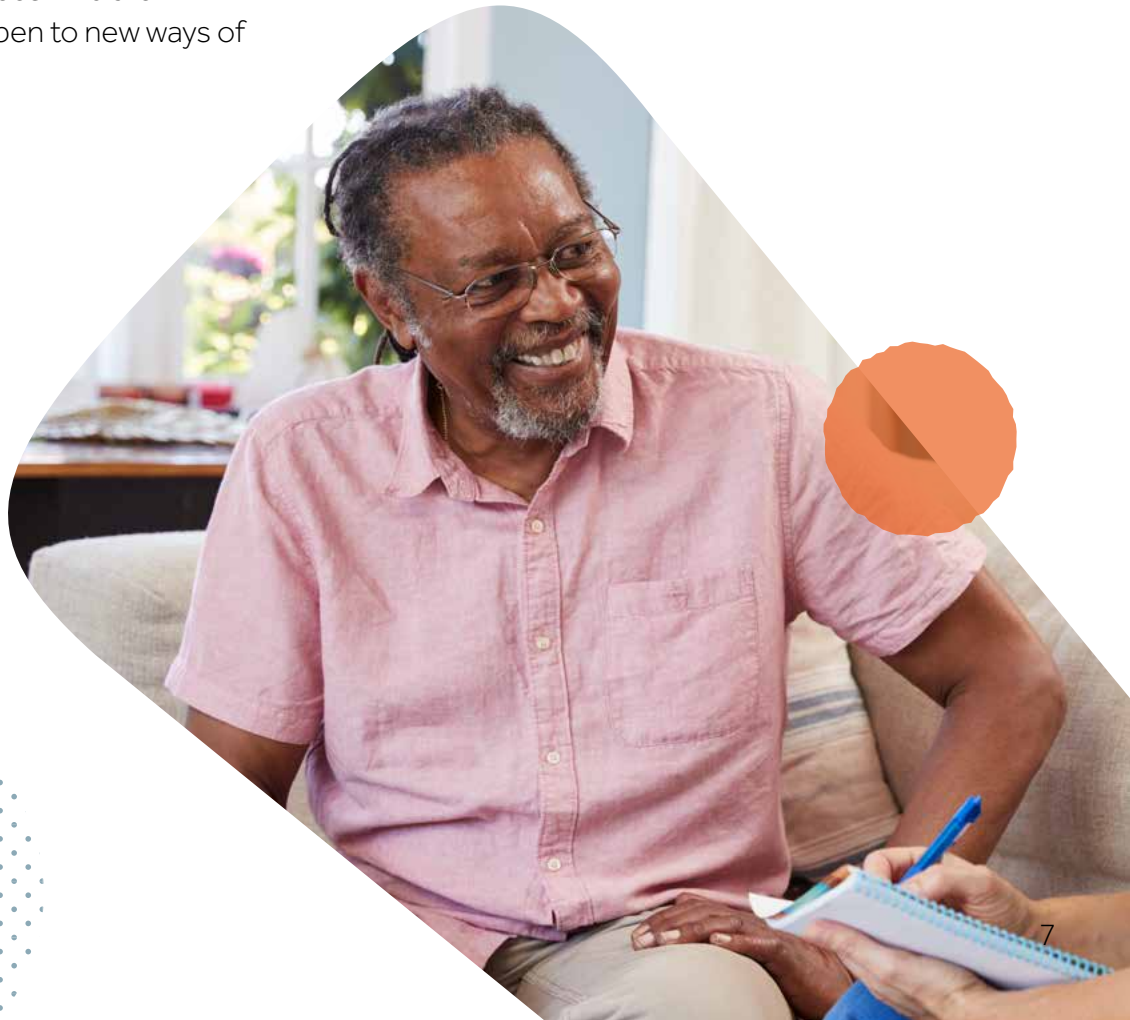
Some of the benefits of joining Team Goleudy

- Working Hours: 35 hours per week
- Holidays start at 26 days per year and increase to a maximum of 33 days (+ bank holidays)
- Generous Pension Contributions
- Healthcare Cash Plan: Non-contributory healthcare plan
- Well-being Initiatives
- Learning & Development: Excellent training opportunities offered, encompassing both in-house and external provision
- Group Life Assurance Policy: Provides peace of mind for an employee's loved ones in the event of an untimely death
- Paid mileage available when driving for work purposes
- DBS checks: Available FREE where required
- Community Fridge at Customs House
- Complimentary tea & coffee for employees



What it is like to work for 'Team Goleudy'

- We are passionate about our customers, clients, and service users gaining a meaningful and positive experience
- We are committed to continuous improvement
- We aspire to make the experience for staff and volunteers the best it can be
- We always want to be better; we are dissatisfied with the status quo, and we are seeking innovation; we are driven and positive
- We are committed to being authentic; we have honest conversations, we are genuine and realistic, without frills or spin
- We welcome employees who are conscientious, and open to new ways of working
- We are hardworking, flexible, and fair minded; we go the extra mile for our clients, and conduct ourselves with dignity, and treat all others with respect
- We aspire to be compassionate people who are reflective thinkers, creative and self-aware, displaying humility and selflessness
- We encourage adult to adult modes of communication, aspiring to an environment where staff can talk honestly and openly, be empowered to fix problems, make decisions, and furnish clients and customers with solutions.



Come and join us

To view our latest staff vacancies please visit **www.goleudy.org/careers**. There you will find details of the roles out for recruitment, and instructions for how to apply.

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Cambrian Place
Swansea SA1 1RG
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goleudy.org