



Goleudy

Cysylltu Pobl, Cartrefi a Chyfleoedd

Connecting People, Homes & Opportunities



Goleudy

Working to prevent homelessness for 50 years

50 years

Welcome & Introduction

Thank you for showing an interest in joining Team Goleudy. Over the following few pages, we will tell you more about the organisation, how we work, and the underlying beliefs that drive us. We aspire to connect people, homes, and opportunities throughout our services. More details of our specific projects can be found on our website www.goleudy.org

Having motivated and enthusiastic people who want to make a difference in the lives of our clients is critical.

Goleudy is a charity that welcomes and embraces diversity. As such, we are committed to ensuring that the workforce embraces diversity of ideas, background, ethnicity, gender, age, social class, and professional experience. This pack should give you an idea of what we are all about and where we see our future. For any further information, please visit our website, goleudy.org, or email recruitment@goleudy.org

About Goleudy

We serve individuals who are homeless or facing homelessness, experiencing rooflessness, housing crises, or trauma. We support those affected by poverty and food insecurity, who may be marginalised, face stigma, suffer from poor mental health, struggle with substance use, or are leaving prison.

Goleudy is a Solution-Focused organisation.

Goleudy's support is rooted in the principles, assumptions, and techniques of 'solution-focused practice' (SFP), a socially constructed form of psychotherapy. We view the client as the best expert in their life and support them in amplifying their strengths and resources to achieve their goals. Complete training is provided, as candidates will need to commit to this approach and be prepared to work in this way. We will support you in developing your skills in SFP as part of your employment with us.

Our services operate across six South Wales counties: Swansea, Carmarthenshire, Pembrokeshire, Merthyr, Bridgend, and Neath—Port Talbot. Established as an independent organisation in January 1975, we provide housing-related support, temporary accommodation, community engagement, and health and well-being services.

Our primary purpose is to:

- prevent homelessness
- provide housing and support services
- help our clients to create meaningful connections
- tackle poverty and social exclusion

Values and Ethos

Goleudy is serious about its values, which shape our services, drive our work, guide our treatment of people, and influence policy and strategy.

- **Respect:** Valuing the inherent worth of every person, treating them with compassion, dignity and understanding
- **Inclusiveness:** Ensuring Goleudy is open and accessible to all, built on a foundation of fairness and equality
- **Empowerment:** Recognising that people have inherent strengths and we support them to make positive changes in their own lives
- **Community:** Making a positive impact on the people, organisations and social fabric of our local area
- **Quality and Innovation:** Ensuring the organisation is run responsibly and ethically, focusing on delivering services with the maximum possible impact.

Services:

Goleudy delivers services to more than 1,500 people annually. We have approximately 75 staff members. Our projects include:

- Community Shared Housing with support
- Independent Flats with support
- Tenancy support to people in their own homes,
- Specialist 24-hour mental health accommodation and support
- Advice services
- 24-hour hostels
- Accommodation and support for people recovering from addiction
- A Community Fridge in Swansea
- A community hub providing a range of activities and opportunities
- A specialist daytime hub for people with long-term mental health problems

Funding

Goleudy receives funds from a variety of sources, including:

- Housing Support Grant (Welsh Government Grant, administered via Local Authorities)
- Rental Income
- Independent Grants
- Public donations
- Shared Prosperity Fund

What's it like to work with Team Goleudy?

At Goleudy, we're all about making a real difference—not just for the people we support but also for each other. Whether working directly with clients or behind the scenes, you'll be part of a supportive, honest, and down-to-earth team that genuinely cares.



What we're about

- Our primary initiative, 'Informed by People,' involves staff acquiring knowledge and skills that positively influence the way services are delivered.
- 'Informed by People' is the Goleudy way of working that puts relationships at the heart of our work. This includes how we are with each other in the workplace
- We embrace co-production principles at individual service and project development levels.
- We care deeply about the people who use our services – and we want every experience with us to be positive.
- We are committed to continuous improvement.

What matters to us

- Our values and ethos
- Making a sustainable difference
- Creating connections and opportunities

What we look for in our team

- People who work hard and care about what they do.
- A positive, can-do attitude – looking for solutions, not problems.
- The confidence to speak up, suggest ideas, and make decisions – we trust our teams to get things done.

"The people here are so genuine – it's one of the first places I've worked where I feel like I can truly be myself."

– Goleudy team member

Some of the benefits of joining Team Goleudy:

- Holidays starting at 26 days per year, rising to 33 days (+ bank holidays)
- Contributory Pension Scheme
- Healthcare Cash Plan: Non-contributory healthcare plan
- Well-being initiatives
- Group Life Assurance Policy
- DBS checks: Available FREE where required
- Service Milestone Recognition Programme
- Staff Referral Bonus Scheme
- Paid mileage available when driving for work purposes
- Complimentary tea & coffee

Come and join us

If that sounds like your kind of place, we'd love to hear from you.

To view our latest staff vacancies, please visit www.goleudy.org/careers. There, you will find details of the roles available for recruitment and instructions for how to apply.

